



Spring Valley Lake Association

Community Services Director Monthly Report
Board of Director's Regular Meeting
January 24th 2012

Member Services: Our Member Services Coordinator Annie Veloz has been hired to teach art classes at Victor Valley College, teaching Drawing 1 and Drawing 2. Annie recently graduated from the University of La Verne with a Masters Degree in art. This is truly Annie's passion and it shows in the beauty of her work. We wish her well and are working on keeping her on staff part-time. Our Community Enhancement Officer Naomi Patterson has elected to move into the Member Services Coordinator position and is currently training with Annie.

Communications: We are currently working on a new, updated look for the E-Breeze. We have moved towards direct insertion into the SVL Boxes on the Lakeside to eliminate having to label each edition of Shootin' the Breeze. We hope to accomplish this with the Town of Apple Valley as well. The new General Manager, Leo Riley, and I are scheduled to meet with the owner of the Shopper News to establish some new protocols for Shootin' the Breeze as far as content.

Community Enhancement: The Community Enhancement Team is preparing for their winter sweep of the community beginning February 1st. Each property will be inspected during a full community sweep. This month's stats are...

22	new complaints
44	self initiated complaints
205	compliance requests issued
115	compliance requests closed
28	citations issued
230	follow-up visits
9	architectural applications

Recreation: Paul has been working with the Family Social Committee planning this year's calendar of events. We have a Movie Night scheduled for Friday the 20th, the movie is Zookeeper. Our next dinner dance is the Valentines Dinner Dance on Saturday February 4th. This will be an Italian catered dinner and live entertainment.

In the reorganization of staffing, Paul Beam has been moved into the position of Community Services Manager. Paul will work directly with the departments that fall under Community Services. This position is also tasked with managing the marina. The scope of work will include repairs on docks #1 through #111. The docks will be under maintenance for approximately 2 months. Some of the repairs that will be done are loose decking, loose bumpers, repair all broken and un-repairable dock/ slip siding, paint all metal upright railing poles etc., paint all wood, move all (low blue uprights) from Dock 4 (slips 88-111) with the (tall white uprights) from Dock 1 (slips 1-32), remove all tires used as bumps from all SVLA slips, repair all deck edging, replace bumpers at fuel pump, and have boat covers made for #3 of the vessels.